# THE TRUSTEE EMPOWERMENT ENGAGEMENT

#### Trustee Empowerment & Protection, Inc.'s Interactive, Internet Investment Advisor Service Agreement, Terms of Use, and Privacy Policy

This unique investment advisory service is designed and offered by Trustee Empowerment & Protection, Inc. (hereafter "TEPI" or "we" / "us") **exclusively** for 401(k), 403(b), and other defined contribution retirement plan sponsors and trustees.

YOUR USE OF THIS SERVICE AND ANY OF ITS CONTENTS, IN ANY FORM AND ALL SERVICES THAT MAY BE PROVIDED IN CONJUNCTION WITH IT (ALL SUCH INFORMATION, MATERIALS AND SERVICES, COLLECTIVELY REFERRED TO HEREIN AS THE "SERVICE") IS SUBJECT TO THE TERMS AND CONDITIONS OF THIS AGREEMENT ("AGREEMENT"). BY SUBSCRIBING TO THE SERVICE, USING THE SERVICE IN ANY WAY, YOU (THE "USER") AGREE THAT YOU: (1) HAVE READ AND UNDERSTAND THIS AGREEMENT, (2) HAVE THE CAPACITY AND AUTHORITY TO ENTER INTO IT; AND (3) HAVE AGREED TO ALL OF ITS TERMS.

We may change the terms of this Agreement at any time. A notification of any such change(s), as well as the revised Agreement itself, will be posted in the "Terms of Service" section. You will be responsible for regularly checking that section and for reviewing any changes to the Agreement. By using the Service after any such changes take place, you signify your acceptance of the change(s) and your agreement to be bound by them.

Section 1. Subject to the terms of this Agreement, TEPI grants you a revocable, non-transferable, non-exclusive direct, 24 / 7 interactive internet access to the **Professional RapidReview Tool<sup>SM</sup>** ("<u>ProRRT<sup>SM</sup></u>") created and licensed to us (TEPI) by Decision Technologies Corporation (DTC), for one designated operator, for a 12-month period. You will also receive:

- Initial training in the selection and weighting of the up to 48 performance factors that can be used to score and rank your Plan's investment choices.
- The initial training in the use of the ProRRT<sup>SM</sup>, which can be recorded and serve as a reference manual for the designated user / operator.
- Periodic advice and Q&A sessions regarding the use of the ProRRT<sup>SM</sup>, especially useful before and in preparation for meetings with your plan's investment advisor (if your plan has one) provided, however, under current SEC Rules, we can provide no individual, plan specific advice regarding which mutual funds and/or ETFs to retain, terminate, and/or replace.

We reserve the right to modify, upgrade, replace, bundle and/or enhance the Service, without prior notice. If you are dissatisfied with any such changes, you may cancel your engagement, as provided below. Information produced through use of the Service, while investment advice, is **not** and should **not** be considered to be a recommendation of any ETF or mutual fund, as no none will be recommended or sold through this Service.

TEPI does **not** provide qualitative due diligence-related investment advice regarding the quality or suitability of any mutual fund or ETF. Qualitative due diligence is a necessary step in making sound investment-related decisions and you agree this will be your responsibility and/or that of your plan's investment advisor. TEPI assumes no responsibility for nor shall have any liability for any investment decisions made or actions taken by you in reliance (in whole or in part) upon your or your investment advisor's due diligence reviews.

### You are authorized to use the $ProRRT^{SM}$ <u>solely</u> for the following purposes:

- To comparatively evaluate and optimize mutual fund and ETF selections within your 401(k), 403(b), or other defined contribution plan ("your Plan"), including the ongoing monitoring of such choices for the purposes of assisting in making retention, termination, and replacement decisions regarding those choices. This also includes:
  - ✓ The exercise of your ERISA-mandated fiduciary duty to monitor and exercise oversight over the investment choice-related activities and recommendations of your Plan's investment advisor, including the evaluation of the investment choice recommendations (if any) being provided to your Plan; and,
  - ✓ For helping to improve the investment selections offered to plan participants and to better perform your ERISA-mandated fiduciary duty to remove underperforming investment choices from your Plan.

All performance-related and other information regarding any mutual fund or ETF is provided by one or more third parties, each being referred to herein as a Content Provider. TEPI does not warrant or guarantee the accuracy, completeness, or timeliness of any such information. TEPI advises you to always verify that information, using other trusted sources, before making any selection, termination, and/or replacement decisions or otherwise acting upon any of the information obtained through your use of the Service.

# Your use of the Service shall not include any uses of the Service, nor any information obtained from your use of it, not specifically described above.

To eliminate any potential confusion, the Service is exclusively designed and intended for the use of defined contribution plan sponsors and trustees, **solely** for the benefit of their DC plan and its participants and to enable plan trustees to better fulfill their important fiduciary role. You may **not** use any of the information from the Service to provide investment advice or recommend investments to any person or entity, nor in connection with any commercial activity and/or service, nor in connection with buying, selling, or trading securities for or on behalf of third parties. A breach of these requirements will cause for termination of the Service without refund of any fees paid.

For your protection and other legal purposes, TEPI reserves the right to view, monitor, and record activity regarding use of the Service without notice or permission from you or any other user. Any information obtained by monitoring, reviewing, or recording is subject to review by TEPI for possible violation of the terms of this Agreement and possible violations of laws and regulations. TEPI will also comply with all court orders involving requests for such information.

**Section 2. Trial Use.** TEPI may provide you with free access to the "Check Up" version of DTC's ProRRT<sup>SM</sup>, without obligation, for the purpose of enabling you to test how good (or not so good) the investment choices within your Plan actually are. This will enable you to ascertain for yourself the potential of the Service to improve your Plan's investment results. Your use of the "Check Up" version of DTC's ProRRT<sup>SM</sup> shall be subject to the provisions (other than the payment provisions) of this Agreement.

Section 3. Commencement, Term, Automatic Renewal, and Termination of Service. Your Service will begin immediately upon our acceptance your registration, at which time your credit card will be charged for the fee associated with the term length you selected when you registered. Unless you notify us that you wish to cancel your Service engagement at least thirty (30) days before the end of its then-current term, your Service engagement will continue to automatically renew for successive terms of the same duration and your credit card will be charged for each such renewal at the engagement fee in effect at the time of that renewal.

**Section 4. Charges and Billing.** Unless otherwise agreed, your engagement fee will be based upon the rate in effect at the start of each engagement term. The current annual fee is \$5000, payable in equal, quarterly installments, in advance. This fee may be discounted, in our sole discretion and, if it is, you may be provided with a "discount code" to use when you sign up.

. It is important to understand that, if you elect an annual engagement for which you are being allowed to pay in quarterly installments, you are agreeing that your credit card be automatically charged for that amount each quarter for the full annual term.

All fees are for access to the Service and are due and payable whether or not you use the Service. In the event of non-payment of any quarterly installment, TEPI shall have the right to discontinue the Service to you and to collect the full remaining amount of the annual engagement fee as well as TEPI's costs of collection and reasonable attorney fees.

TEPI reserves the right at any time to add to or change the fees it charges for the Service or features offered in connection with the Service. By using any feature or functionality with which there are additional associated fees, you agree to pay those fees. To prevent any potential confusion, if TEPI increases the base Service engagement fee at some point during your then-current engagement term, that increased fee will only apply to you upon the next renewal, if any, of your Service engagement.

Engagement fees and all other fees and charges associated with your Service engagement will be billed automatically to the credit card you provide when registering for the Service ("your credit card"). You must promptly notify us if any information you provided to us related to your credit card — for instance, your billing address — changes or is no longer valid for any reason. To notify TEPI, please email us at: <u>support@tepi.tech</u>. Absent such notification, TEPI will assume that all information related to your credit card remains valid and will submit to the card processor all information that it requires for approval. If any engagement fees or other charges billed to your credit card are declined for any reason, TEPI shall have the right to suspend your engagement until such engagement fees or other charges are paid in full.

**Section 5. User Password.** You are required to select a password to access and use the Service. You may modify that password at any time and as often as you like. If we determine, in our sole discretion, that any password you select is inappropriate for any reason, we may refuse to accept it, may delete it, and/or otherwise limit or terminate your access to the Service through use of it.

YOUR PASSWORD IS FOR YOUR PERSONAL USE ONLY, AND YOU AGREE TO KEEP IT SECRET AND NOT TO SHARE IT WITH ANYONE. YOU WILL BE RESPONSIBLE FOR ALL USE, ACTIVITIES, AND CHARGES ASSOCIATED WITH OR ARISING FROM ANY USE OF YOUR PASSWORD, REGARDLESS OF WHETHER YOU AUTHORIZED SUCH USE. YOU MUST PROMPTLY NOTIFY US OF ANY UNAUTHORIZED USE OF YOUR PASSWORD.

Section 6. Restrictions on Use of Information Provided by The Service. You agree that the information provided to you through your use of the Service shall be used solely for the purposes of investment choice selection and performance monitoring and only for the investment choices within your Plan (the plan subject to this Agreement), and not for any other plans, investment accounts or investment assets not subject to the provisions of this Agreement.

**Section 7. Non-Exclusivity.** This Agreement is non-exclusive with regard to the investment advisory and other services provided by and through TEPI, and you understand and agree that TEPI may perform consulting and other services for other clients and be compensated for such services. You recognize and agree that TEPI may provide advice to or take action in the performance of its services to others that may differ from advice and services provided to you.

**Section 8. Investment Risk and Past Performance.** Past performance is no guarantee of future performance and investing in securities of any type

inherently involves the risk of loss. Methods other than those provided by TEPI may produce different results, and results for different periods may vary depending on market conditions and your Plan's investment choices.

### Section 9. Limitations on Liability.

- a. You agree that TEPI shall not be liable to you or any other person or entity for losses with respect to the investment choices within the Plan, except for losses resulting from TEPI's violation of applicable law or breach of its fiduciary duty under ERISA and/or the Advisors Act. Nothing in this Agreement shall serve as a waiver or limitation of any rights you may have under ERISA and/or the Advisor's Act, or any federal or state securities laws.
- b. You understand that there can be no guarantee of investment results, and you agree that TEPI shall not be liable for the results of any investment choice selection, retention, or termination decisions made by you on behalf of the Plan or the results of any actions taken by the Plan, whether or not based upon any comparative analysis performed using the Service.
- c. Other entities, not parties to this Agreement, are responsible for providing us with the information necessary to perform our Services hereunder, and although we will make reasonable efforts to obtain timely and accurate data from such service providers, we cannot warrant any such information or any conclusions derived therefrom, nor shall we be responsible or liable for any errors or omissions in the information provided to us, or data that is not timely updated, nor with regard to any actions or absence of action by you and/or your Plan resulting, directly or indirectly, therefrom or based thereon.

ANYTHING TO THE CONTRARY HEREIN NOTWITHSTANDING, AND EXCEPT TO THE EXTENT OTHERWISE EXPLICITLY PROHIBITED BY APPLICABLE LAW, THE AGGREGATE LIABILITY OF TEPI AND ITS CONTENT PROVIDERS ARISING FROM OR RELATING TO THIS AGREEMENT, THE SERVICE PROVIDED TO YOU, AND YOUR USE OF, OR RELIANCE ON, OR FOR ANY OTHER REASON WHATSOEVER RELATED TO THIS AGREEMENT OR THE USE OF THE SERVICE, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT EXCEED THE TOTAL YOU HAVE PAID FOR THE SERVICE FOR THE CURRENT PERIOD.

EXCEPT TO THE EXTENT OTHERWISE EXPLICITLY PROHIBITED BY APPLICABLE LAW, NEITHER TEPI NOR ITS CONTENT PROVIDERS SHALL BE LIABLE FOR ANY PUNITIVE, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATING TO THE FOREGOING, WHETHER IN CONTRACT OR TORT OR OTHERWISE, EVEN IF TEPI OR ITS CONTENT PROVIDER HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

**10. Disclaimer of Warranties.** THIS SERVICE IS PROVIDED "AS IS" WITH ALL FAULTS. TEPI AND ITS CONTENT PROVIDERS DISCLAIM ALL WARRANTIES OF ANY KIND REGARDING THE SERVICE, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OWNERSHIP, NONINFRINGEMENT, ACCURACY OF INFORMATIONAL CONTENT, AND ABSENCE OF VIRUSES AND DAMAGING OR DISABLING CODE, ANDTHE ACCURACY, COMPLETENESS, OR TIMELINESS OF THE SERVICE.

Some jurisdictions do not allow the exclusion or limitation of implied warranties, so the above exclusions or limitations may not apply in all cases.

**Section 11. Form ADV, Part 2A and CRS.** A current copy of our Form ADV, Part 2A (the written disclosure document referred to as our "Brochure") along with Form CRS are provided on our website, both of which you agree have been provided to you. Both documents may be unilaterally amended from time to time, at our discretion. We will notify you promptly of any amendments to such documents by a notice posted on our website.

**Section 12. Indemnification.** You agree to defend, indemnify, and hold harmless TEPI and its affiliates and all of their employees, agents, directors, officers, proprietors, partners, representatives, shareholders, attorneys, predecessors, successors, and assigns, from and against any and all claims, proceedings, damages, injuries, liabilities, losses, costs, and expenses of any kind (including reasonable attorneys' fees and litigation expenses), relating to or arising in any way from your use of the Service, and/or any breach by you of this Agreement or other improper act or omission.

In the event of a third party claim of infringement related to the Service, TEPI, in its sole discretion, may, among other possible actions, elect: (i) to procure for you the right to continue to use the Service; (ii) to replace, at TEPI's cost, the Service, or any portion thereof, with a substitute that functions substantially in accordance with the applicable specifications; (iii) to modify the Service so that it does not infringe or misappropriate, provided that the Service, as modified, continues to perform substantially in accordance with the applicable specifications; or (iv) to terminate this Agreement and to pay to you a refund of any prepaid but unearned fees through the remainder of the applicable engagement period. This Section sets forth TEPI's entire obligation to you with respect to any claim of infringement and/or misappropriation.

**Section 13. Third-Party Web Sites, Links, and Information.** The site through which the Service is offered may contain information regarding and links (including advertisements) to products and services provided by third parties, as well as links to websites made available by third parties. This information and any such products, services, and links are provided only as a convenience to users of this Service. TEPI does not control this information or these products, services, or websites. Any such websites, links to them, and/or information provided by and/or through them have not necessarily been reviewed by TEPI and are maintained by third parties over which TEPI exercises no control. TEPI does not make any representations or warranties, express or implied, regarding

this information or these products, services, or websites and your use of any such third-party websites is at your sole risk.

# Section 14. TEPI's and DTC's Intellectual Property Ownership. You

acknowledge and agree that the Service, content of the Service, and the information produced from its use, including any adaptations or copies thereof, and any associated intellectual property rights (including, without limitation, all information contained in or associated with it) are respectively owned by TEPI, DTC, and/or their third-party content providers ("Content Providers") and are protected by international copyright, U.S. Patent, and/or other intellectual property laws.

TEPI and DTC do **not** grant any express or implied right to you under any patent(s), copyright(s), trademark(s), or trade secret(s). Accordingly, any unauthorized use of the Service may violate patent, copyright, trademark, trade secret, and other similar and/or related laws, including the laws of privacy and publicity, and other regulations and statutes.

You further acknowledge and agree that you will not use information about or obtained from use of the Service for any unlawful or unauthorized purpose, and that you will use reasonable efforts to protect them from illicit distribution or use. DTC is a third-party beneficiary of this Agreement to the extent necessary to enable it to enforce its proprietary rights in the data and the applicable use restrictions contained in this Agreement.

Moreover, you agree to not use, nor allow any third party to use, any information you receive from and through your use of the Service, including instructional materials and knowledge, in any way detrimental to TEPI and /or DTC, including, but not limited to any use that would result in the information being used to directly or indirectly compete with or otherwise harm TEPI and/or DTC, whether by you and/or by any third party.

TEPI and DTC and all other names, logos, and icons identifying their products, services, and information they create are proprietary marks of TEPI and DTC respectively, and any use of such marks without the express written permission of each is strictly prohibited. You will not use or allow any third party to use any of TEPI's or DTC's marks, including but not limited to the foregoing, without their prior express written consent. All marks not owned by TEPI or DTC are the property of their respective owners.

Section 15. Privacy and Information Made Available by You / Confidential Information. TEPI considers your data to be private and offers and operates the Service by using standard procedures to keep any collected information and data confidential, subject to certain exceptions described below.

Except as otherwise expressly provided herein, TEPI will keep your information confidential and will not share, rent, distribute, or otherwise disseminate it to third parties outside of TEPI or TEPI's directly related affiliates, subcontractors or

agents who may provide related goods and services. Notwithstanding the foregoing, TEPI reserves the right to use, recognize, record, and share anonymized or aggregated, non-personal information about the usage of its Service in order to continually update and/or enhance the same and/or share that anonymized or aggregated information with third parties, including using the same for marketing and other business development initiatives.

TEPI shall have the right to internally use any information made available or observable through your use of the Service, for any lawful purpose. In no event shall you be entitled to compensation for the use of any of this information. Please see our Privacy Policy and which is incorporated in this Agreement, as if set forth at length herein, for further details.

TEPI may share your name and e-mail address with any person(s) or entity through whom or which you have been introduced or are obtaining access to the Service, including realizing a discount or purchasing this Service.

TEPI reserves the right to delete and purge your account and all associated data if any of the following occurs: (i) you breach any component of this Agreement; (ii) you cancel your engagement; (iii) TEPI cancels your engagement; or (iv) your engagement expires.

Section 16. Cancellation. SUBJECT TO THE PROVISIONS OF SECTION 1, ABOVE, YOU MAY CANCEL YOUR SERVICE ENGAGEMENT AT ANY TIME BY SENDING AN EMAIL TO <u>support@TEPI.tech</u> OR BY MAILING A CANCELLATION REQUEST TO TRUSTEE EMPOWERMENT & PROTECTION, INC., 755 WEST BIG BEAVER ROAD, SUITE 101, TROY, MI 48084. IF YOU CANCEL AN ANNUAL ENGAGEMENT FOR WHICH YOU ARE PAYING QUARTERLY, YOU AGREE THAT THE BALANCE OF YOUR ANNUAL ENGAGEMENT FEE WILL BE IMMEDIATELY DUE AND PAYABLE AND MAY BE CHARGED TO YOUR CREDIT CARD.

TEPI MAY AT ANY TIME CANCEL OR NOT RENEW YOUR ENGAGEMENT, FOR ANY REASON, WITHOUT PRIOR NOTICE OR LIABILITY. IN THE EVENT TEPI ELECTS TO DO SO, THERE WILL BE NO REFUND OF ANY ENGAGEMENT FEES ALREADY PAID BY YOU PRIOR TO TEPI'S CANCELLATION OR NON-RENEWAL, BUT NO ADDITIONAL INSTALLMENT WILL BE CHARGED AND YOUR ENGAGEMENT WILL CEASE AND WILL NOT AUTOMATICALLY RENEW.

UPON ANY SUCH CANCELLATION, YOU WILL HAVE NO FURTHER RIGHT TO ACCESS OR USE ANY PORTION OF THE SERVICE.

ADDITIONALLY, IF TEPI DETERMINES IN ITS SOLE DISCRETION THAT YOU HAVE BREACHED ANY PORTION OF THIS AGREEMENT, YOU AGREE THAT TEPI SHALL BE ENTITLED TO LIQUIDATED DAMAGES IN AN AMOUNT EQUAL TO THE REVENUE OR OTHER ECONOMIC BENEFIT RECEIVED BY YOU AND/OR ANY OTHERS BENEFITING FROM THE BREACH. NONE OF THE FOREGOING SHALL BE DEEMED TO LIMIT, IN ANY WAY WHATESOVER, ANY OTHER LEGAL, EQUITABLE, OR CONTRACTUAL RIGHTS AVAILABLE TO TEPI.

Section 17. Dispute Resolution. If any dispute or controversy ("Dispute") arises in connection with this Agreement and is not resolved in the normal course of business, the parties agree to a Dispute Resolution Process consisting of a progression of the following: (1) direct negotiations between the parties, (2) mediation and, if the Dispute has not been resolved within one (1) month following delivery of the written notice referred to in the following sentence, (3) binding arbitration. In the event of any Dispute, either party may initiate the Dispute Resolution Process by delivering written notice to the other party. Thereafter, the parties shall mutually develop and agree upon the specific procedures and guidelines which shall govern the Dispute Resolution Process, provided that, unless otherwise mutually agreed, if the direct negotiations and/or mediation have not resolved the Dispute within three (3) months after the receipt of the written notice initiating the Dispute Resolution Process hereunder, then either party may, by written notice to the other, request arbitration. Arbitration is not mandatory and, if not agreed to by both parties, each party shall retain the right to have the dispute determined in a court of law, subject to other provisions of this Agreement, below,

Any arbitration proceedings agreed to by each of us shall be heard and decided by a panel of not fewer than three (3) arbitrators and shall be conducted in accordance with the Commercial Rules of the American Arbitration Association, as then in effect, except as otherwise agreed by the parties. Nothing herein shall prohibit either Party from seeking a temporary restraining order, preliminary injunction or other provisional relief, if specifically provided for in this Agreement; or if, in such Party's judgment, such action is necessary to avoid irreparable damage or any prospective or threatened breach of the provisions of this Agreement. The award of the arbitrators shall be final and binding on the parties. Any arbitration or other legal proceeding shall be held in Oakland County, Michigan.

None of the above provisions should be deemed to limit or prevent other legal proceedings that may be available to the client by applicable federal or state investment adviser statues.

**Section 18**. **Each Party Responsible for Costs and Attorney's Fees.** Each Party shall pay its own costs and attorney fees in any dispute resolution and/or legal action, or arbitration brought by either party to enforce or interpret the provisions of this Agreement.

**Section 19. Governing Law and Venue.** This Agreement shall be governed, construed, and enforced in accordance with the laws of the State of Michigan, without regard to any conflict of law's provisions, and unless preempted by federal law. Any action at law or in equity to enforce or interpret the provisions of this Agreement shall be brought only in a court of competent jurisdiction in Oakland

County, Michigan. Each Party agrees that any court of competent jurisdiction in Oakland County, Michigan, shall have in person jurisdiction over it and consents to service of process in any manner authorized by Michigan law. Each party expressly waives the right to trial by jury.

**Section 20. Waivers in General and Waiver of Class Action.** TEPI's failure to insist on strict performance of this Agreement will not operate as a waiver by TEPI of any right under this Agreement, and no actual waiver of any right will be deemed to be either a waiver of any other right or provision or a waiver of that same right or provision at any other time.

Except as otherwise specifically prohibited by applicable law, all disputes arising from or related to this Agreement and TEPI's performance hereunder, or any of its acts or omissions (or any of the acts or omissions of any of its agents) will be adjudicated on an individual basis and not in a class or representative action, nor as a member of a class, mass, consolidated or representative action, irrespective of the forum in which they are heard. Any claim asserted by a party hereunder shall not be joined for any purpose with the claim or claims of any other person or entity unless all parties, including TEPI, specifically agree to the joinder of individual actions.

**Section 21. Force Majeure.** You expressly absolve and release TEPI from any claim of harm resulting from any cause beyond TEPI's control which affects TEPI's ability to meet any obligations under this Agreement. TEPI will use commercially reasonable efforts to resolve connectivity challenges as soon as practicable following any Force Majeure event.

**Section 22. Entire Agreement.** This Agreement constitutes the entire agreement between you and TEPI regarding the subject matter hereof and supersedes any and all prior negotiations, representations, warranties, undertakings, or agreements, written or oral, between the parties regarding such subject matter.

**Section 23. Assignment.** You may not assign, sub-license or otherwise transfer your rights, duties or obligations under this Agreement without the express written consent of TEPI. TEPI may assign this Agreement to any affiliate or other entity in its sole and absolute discretion, provided the Service continues to be provided.

**Section 25. Headings.** Headings used in this Agreement are for reference purposes only and will not in any way limit or affect the meaning or interpretation of any of the terms hereof.

**Section 26. Severability.** To the maximum extent possible, each provision in this Agreement shall be interpreted in such a manner as to be valid and enforceable under applicable law. If any provision of this Agreement is held to be invalid or unenforceable under applicable law, such provision shall be

modified so as to be rendered valid and enforceable while implementing, to the maximum extent possible, the original intent of such provision. If such modification is not possible or allowed, then such provision shall be ineffective only to the extent of such unenforceability or invalidity without affecting the remainder of such provision or any other provisions in this Agreement.

# 27. Survival.

Sections 1-6, 9-12, 14-22, and 26 will survive the termination or expiration of this Agreement.

**Section 28. Customer Service and Product Support.** For customer service related to your Service engagement (including information regarding registration, billing, and cancellation), or for technical and service support, training, and questions related to your Service engagement, please email us at <a href="mailto:support@tepi.tech">support@tepi.tech</a>.

This Agreement was last updated on 3/26/2023